



Try us for
1 Month
FREE*

ORACLE
Gold Partner

About People Tech

People Tech was established in 2005, offering sourced strategic IT Consulting, Software Development, Testing, and Enterprise Application Implementation & Maintenance services. Since then the company has grown to become a leading global player in ERP technologies, Microsoft Technology Services, Web-based Technologies, Client-Server Computing and Data Warehousing & BI.

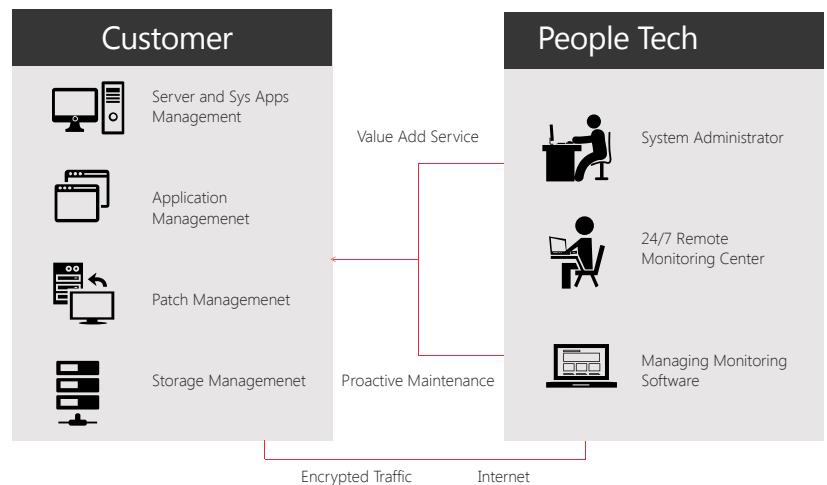
We have a wide experience in Implementation, Support Maintenance and Upgrade of ERP applications and urging a special thrust to get into the Fusion technologies to keep pace with today's rapidly changing & growing technology.

People Tech offers a full range of consulting services that includes

- Project Management
- Systems Analysis and Evaluation
- Business Process Management
- Re-engineering and
- Application Integration

PeopleSoft Remote Infrastructure Management Services

People Tech clearly understands today's CIO/CTO's challenges where IT budgets are dropping - yet the demand for services continues to rise. You need to help your organization reach new markets and launch new products, applications or services. But internal staff and infrastructures are already stretched to the limit. For the last one decade we have been assisting our clients in meeting their IT their strategic and critical applications. We are a group of highly experienced and innovative team dedicated to partner commitments and organization goals by providing flexible offerings in implementing, upgrading and managing their strategic and critical applications. We are a group of highly experienced and innovative team dedicated to partner with our clients in making sure to provide the best solution for every challenging scenario with the purpose of achieving maximum customer satisfaction either internal or external to our customer's business.





Remote Infrastructure Management

Proactive problem identification and resolution. Built-in root cause analysis helps to identify and automatically fix potential problems before performance is affected



Remote Operations

Manage maintenance schedules and administrative tasks such as resource assignments and notification options, depending on the level of service desired. Analyze performance trends and proactively identify capacity requirements



Remote Monitoring

24x7 availability and performance monitoring of the client's environment. We monitor IT components and transactions for specific events, threshold violations and errors/faults, based on pre-defined metrics



Remote Service Desk

complete 24x7 help desk coverage – from call management to service request tracking to problem ticket management to change

PeopleSoft RIM Services

Our **state-of-the-art** facilities highlight our rigorous standards of full redundancy, high availability, and uncompromising security. Our comprehensive range of remote infrastructure management services give our customers the ability to reduce costs and improve service levels. Customers can implement a complete remote service desk solution or simply start with remote monitoring for a portion of their network, a select site, or a group of servers. Additional remote infraservers and additional remote infrastructure management services can easily be added as per the changes in requirements. Remote infrastructure management solutions are based on a sophisticated architecture that is open and scalable and which enables the integration of vendor or customer-supplied tools – eliminating a task that bewilders most companies. As a result, we provide clients with a consistent, consolidated management view of their environment.

People Tech delivers Remote Infrastructure Management Services from its ISO certified Global offices in India and US. We provide infrastructure management services in a consistent, predictable and cost-efficient manner.

Delivery Highlights

- 01 Preparing Infrastructure Requirement and Roadmap
- 02 End to End Infrastructure Implementation
- 03 Performance Monitoring and Improvement
- 04 24/7 Production Support

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